



Chromebook Scheme – Frequently Asked Questions

Finance

How long can I spread the payments over?

12, 24 or 36 months depending on how long your child has left at the Academy. The term you select must end at the same time or before your child reaches the end of Year 11.

What happens at the end of the agreement?

On your final payment the device becomes yours.

Will there be any credit checks?

No, everyone is approved and there are no credit checks.

What is the excess on the insurance?

There is no excess on either the insurance or warranty. You will receive the policy details with your device.

What happens if I miss a payment or can no longer afford the Chromebook?

You will have to return the Chromebook; you will not own the Chromebook until the final payment is made.

What happens if I cannot afford to join the scheme?

Each College will have a number of Chromebooks that can be borrowed to use in lesson time, these devices will be kept in The Academy and given out when the learning requires. Students will not be able to take these devices home.

If your child is eligible or has been eligible for free school meals in the last 6 years, is a Looked After Child or has been adopted, or is a child of a parent in the forces they are entitled to a subsidised Chromebook and you will be given details of how to register for your Chromebook and the costs involved.

Practicalities

How do I order my child's Chromebook?

You can order your child's Chromebook from **Wednesday 4th July 2018 – 10th August 2018** with delivery of the Chromebook at the beginning of September 2018.

Url for all www.tech4learners.co.uk/users/login

Non pupil premium –

username – Leigh2018

Password – Welcome01

If you encounter any difficulties, please call 0203 367 1334.

Will my child be able to take the Chromebook home?

If you join the scheme and continue to make monthly payments the device will travel to and from the Academy with your child.

Will my child be safe travelling to and from school with their Chromebook?

We will advise all students that Chromebooks should be in bags and away from sight on the way to and from school.

How many Chromebooks can I order?

You will be allowed to order one Chromebook for every child you have at the Academy.

How will my child charge their Chromebook?

This will need to be done at home ready for the start of the Academy day.

What do I do if the Chromebook breaks?

You report the breakage directly to the helpline and they will register your claim and arrange for the device to be fixed. You should also advise the Academy that the Chromebook is being repaired.

Teaching and Learning

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